

iNymbus DeductionsXchange

Automatically Dispute Retailer Chargebacks and Deductions



EFFICIENT

Reduce your Days Deductions Outstanding (DDO) by disputing claims in a retailer portal BEFORE they are deducted from a payment.



LOW-RISK

100% risk-free guarantee, 30-day trial. If you aren't satisfied, we shut it off at no cost to you.



EASY SETUP

Impact on your IT team is minimal with less than 8 hours of their time required. Get set up in weeks, not months.



FIRST-RATE

Our team's industry-leading credit and collections experts partner with you to provide a custom-built solution to focus on your specific problems.



IN HOUSE

Keep control of the process by avoiding outsourcing and offshoring challenges. Receive faster feedback and improvements when needed.



SCALABLE

Easily scales with the seasonality of your business, leading to headcount predictability and more accurate budget allocations.



FREEING

Robots perform repetitive tasks so you don't have to, resulting in happier employees and less turnover.

The iNymbus DeductionsXchange cloud solution makes disputing retailer chargebacks and deductions easy.

30x faster and 1/8th the cost, save time and money while benefiting from quicker and higher recovery rates.

Specialized Robotic Process Automation pulls and uploads denied claim documentation to retail vendor or shipping carrier portals and submits disputes on your behalf. Not only are processing costs reduced dramatically via elimination of tedious manual labor, but our customers recover revenue from previously invalid and undisputed claims (deductions, chargebacks, shortages, pricing, returns, etc.)

We automatically dispute claims in all major retailer and shipping carrier portals, including:

amazon



KOHL'S

BED BATH & BEYOND



COSTCO WHOLESALE

BEST BUY

Walmart

macy's

Walgreens

FedEx



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Proven Results

"iNymbus has given us the chance to delve into other areas that need more attention to get to the root cause. Our biggest goal is to stop retailer claims from happening instead of just constantly working to fight them. Our team now has more time and they absolutely love it. They no longer have to complete tedious, idle work. On top of that, more dollars are coming in the door!"

-Lisa Kiewel, Shared Service Operations Manager, Whirlpool Corporation

"Walmart changed something in their process or system, and we couldn't keep up. All we were doing was plugging holes, now iNymbus plugs them automatically. It gives our staff the ability to figure out where those holes are coming from in the first place. iNymbus is our knight in shining armor that says, 'Not so fast, Amazon. We've got our own little robot army and we are going to fight you each step of the way.'"

- Tony Warfield, VP of Credit Services, D&H Distributing

What to Tell Your IT Team

- iNymbus is a service cloud, not a system or software
- iNymbus handles 90% of the onboarding - IT only provides required assets/credentials/data
- No configuration required - No need to reset existing processes
- Tech agnostic - purely data-based
- Fits into current technology architecture - no tech integrations
- Operates at the data level - no new software to learn
- Little to no interaction needed once up and running

Our customers come from a variety of industries



Whirlpool CORPORATION

INGRAM



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About iNymbus

iNymbus provides a service to resolve retailer and shipper claims automatically, including shortages, chargebacks, pricing, and returns. Additionally, iNymbus supports suppliers, distributors, and manufacturers with return variance analysis reporting and recon (debit and credit matching). iNymbus utilizes cloud robotic process automation and AI in a service cloud which means no software implementation for its customers.